# A Peer Auditing Scheme for Cheat Elimination in MMOGs

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# Introduction: Cheating Impact

- Cheating in MMOGs can have an important impact
- Example: cheaters banned for using the "Movement Enhancing Hack" in Final Fantasy XI
- There is a FFXI
   cheating task force



# Introduction: Current Solutions

- Current Cheat Elimination Solutions are:
  - Manual:
    - Log reviewing
    - Complaint based
  - Methods that focus on a specific cheat
  - Using to Client Server (C/S) models
- But: harder to implement and limit scalability (C/S over P2P)

# Introduction: Other Solutions

- Automatic, scalable cheat resistance is very desirable, however:
  - Cheating domain: it is hard to define exactly what "cheating" is
  - Performance: a solution must be scalable, having low overhead
  - Accuracy: a solution should punish **only** cheaters
    - Should avoid mistaking a trustworthy client as a cheater

#### → False positives

# Introduction: Motivating Example

- McGill MMOG Testbed: Mammoth
- Problem:
  - Path-finding done client side
  - Allows for abuse / cheating
- Example:
  - Normally, **Bob** finds the path
     leading to the
     destination



# Introduction: Motivating Example

- McGill MMOG Testbed: Mammoth
- Problem:
  - Path-finding done client side
  - Allows for abuse / cheating
- Example:
  - Bob can also cheat sending a path that ignores obstacles



# Introduction: Motivating Example

- Alternate approach
  - Path-finding done server side
  - Lowers chances for abuse / cheating
  - Path-finding is expensive
  - Can cause a bottleneck
- Idea: Marry both approaches
  - Use P2P for load management
    - Use Peers to resolve path requests
  - Use C/S for cheat resistance
    - Use server as an arbiter

# Hybrid Solution: The IRS Model

- Approach MMOGs with a Hybrid Model
  - Try and create a network model that is the best of both worlds
- The *IRS* hybrid model:
  - Uses a centralized server for verification / persistence
  - Uses P2P communication for message handling
- Goal:
  - Reduce the occurrence / accessibility of Cheating
  - Reduce the computational requirements of the Server

# Hybrid Solution: Cheat Detection

- Detection of suspicious behaviour
  - Use peer auditing
    - Send copies of requests to an extra client
    - Compare both answers
  - If both answers are the same
    - Assume they are both correct
  - If both answers differ
    - Assume either is cheating
    - Compute the **true** result and compare both answers

# Hybrid Solution: Cheater Identification

- There are many causes for suspicious behaviour
  - Hardware differences
  - Communication failure
  - Cheating
- Differentiating between errors and cheating:
  - Use a Trust Metric:
    - · Group the failures by severity
    - Count the number of failures against successes
    - Since random hardware or communication errors are rare
    - Use this to determine if a client is likely cheating

# Hybrid Solution: Summary

- We propose the IRS model as a cheat reduction solution that is:
  - Scalable with Low overhead: allows P2P communication and reduces server CPU load
  - Automatic: peer auditing allows for the identification of suspicious behaviour
  - Accurate: Trust based scoring differentiates between random errors and cheating behaviour

# Design: Overview

- The IRS Model incorporates the following:
  - Communication Model
  - Message Verification Scheme
    - Auditing
    - Monitoring
    - Quick Testing
  - Trust method for identifying cheaters
  - Disciplinary system that removes malicious clients

#### Design: Components

• Components of the IRS Model:



- The IRS model's load distribution protocol is:
  - P2P oriented:
    - *Proxies* are clients that compute message results for others
    - Each client has a proxy and acts as a proxy for others
  - C/S oriented:
    - Server handles login
    - Result monitoring
    - Gamestate maintenance
    - Message relaying
    - Matching clients and proxies

- 4 Protocol Phases (Server)
  - 1. Proxy Assignment
    - Randomly matches clients to proxies
    - Proxies are assigned by server at regular intervals



- 4 Protocol Phases (Server)
  - 2. Message Relaying
    - Server relays path finding requests from a client to its proxy
    - The proxy is responsible for resolving said request



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- 4 Protocol Phases (Server)
  - 3. Peer Auditing
    - The server randomly audits clients by simultaneously sending the request message to an extra client (co-auditor)



- 4 Protocol Phases (Server)
  - 3. Peer Auditing
    - The proxy's message is quick-tested and forwarded
    - The server then compares both resolved messages



- 4 Protocol Phases (Server)
  - 3. Peer Auditing
    - If the comparison fails, the audit is sent to the monitor



- 4 Protocol Phases (Server)
  - 4. Message Handling
    - Quick Testing of resolved messages
    - Relaying the resolved message to appropriate clients



- 4 Protocol Phases (Server)
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# Design: Auditing Scheme

- Peer Audits
  - Examine resolved messages returned by proxies
  - Started randomly
  - Opened during the message relaying phase
  - Compared at a later time
- Audits yield the following:
  - Identical
  - Equivalent
  - Inequivalent
  - Infeasible

#### Identical:

- All points are coincidental
- This is the **best** possible comparison result.



- Equivalent:
  - Same starts point
  - Same ends point
  - Similar lengths
  - Regarded as a positive result



#### Inequivalent:

- Different start points <u>or</u>
- Different end points <u>or</u>
- Dissimilar
   lengths
- Regarded as a negative result



#### Infeasible:

- Violates game rules
- Passes through obstacles or
- Leads to inaccessible areas
- This is the worst possible comparison result



# Design: Monitoring

- Failed audits are subjected to Monitoring
  - Monitors are controlled by game company
  - Monitors resolve the original request message
  - Compares its result to the two results contained in the audit
  - Determines which clients are responsible for the audit failure

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#### Design: Trust

- Trust
  - Designed to distinguish cheats and error
  - History based
  - Identical and equivalent messages cause an increase
  - Inequivalent and infeasible messages causes a drop
  - Can require a discount factor in order to forget older infractions

# Design: Quick Testing

- Quick Testing eliminates worst-case inaccuracies
  - Computed cheaply
  - Can only determine if a message is infeasible or not
  - Is used before relaying messages back to clients
  - If failed, the server will compute its own resolved message

# Design: Disciplinary Action

- Disciplinary Action
  - Booting: when an inaccuracy is caught
    - Temporary
    - Early warning
    - Breaks up consecutive cheating
  - Banning: when trust falls below the ban threshold
    - Permanent
    - Ultimate deterrent
    - Lowers the number of cheaters in the system

#### Results

- Cheat reduction tests in 2 environments
  - Static client base
  - Dynamic client base
- Load analysis
  - Determine CPU load reduction
  - Bandwidth increases
  - Costs of cheat reduction

- Client Simulation:
  - Legit Clients:
    - Trustworthy clients
    - Never attempt to cheat
    - Have a small chance to fail
  - Are 99% accurate

- Client Simulation:
  - Griefers:
    - Want to disturb others
    - Cheat in order to ruin other's game play
    - Example: sending clients in the wrong direction
  - Will "grief" 50% of the time, returning inequivalent results

- Client Simulation:
  - Hackers:
    - Malicious clients
    - Attempt to destabilize the game
    - Example: returning a result with a different start point in order to "teleport"
  - Will cheat 50% of the time
    - 50% of said cheats will be infeasible
    - The other 50% will be inequivalent

- Client Simulation:
  - Monitors:
    - Owned by the game providers
    - Used to monitor audits after the fact
  - Assumed to resolve messages 100% accurately
  - Compares its result to audit
  - Determines whch client is responsible

- Client Overview:
  - Legit Clients: 99% accurate, 1% error
  - Hackers: 50% accurate, 25% inequivalent, 25% infeasible
  - Griefers: 50% accurate, 50% inequivalent
  - Monitors: 100% accurate
  - Clients make requests every ~{0,3] seconds
    - Based on practical game data

- Cheat Reduction:
  - Audit: 10% of requests, Monitor: 5% of positive audits.
  - Boot time: 30 secs
  - Ban threshold: -15
    - Determined as best candidate experimentally
  - Trust metric:
    - Also Determined as best candidate

 $T = [\text{identical}] + [\text{equivalent}] - [\text{inequivalent}]^{1.5}_{\blacktriangle} - [\text{infeasible}]^2_{\bigstar}$ 

An exponent of 1.5 causes less serious cheats to ramp up quickly, but not too quickly as to effect legit cleints An exponent of 2 causes more serious cheats to ramp up - exceedingly quickly removing malicious clients effectively

- Experiment in a static setting
- Initial clients:
  - 8,500 legit
  - 750 hackers
  - 750 griefers
- 20 minute experiments
- Very few false positives ~ 0.4 clients per experiment



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- Experiment in a Dynamic setting
- Initial clients: 0
- Per second:
  - 6 legit
  - 2 hackers
  - 2 griefers
- 60 minute experiments
- More false positives ~ 8 per experiment



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#### Results: Rate of Cheating Analysis

- Formal analysis
  - Relates rate of cheating to expected ban time
  - Shows:
    - A cheater must reduce its rate of cheating to last
    - A lower rate of error extends game time drastically
    - A client with a 0.1% error rate is expected to last will last ~7.5 months of continual gameplay



- Experiment on Load/Overhead
- From static experiment data
- 60 minute
   experiments
- C/S results depict a load of around 250,000-275,000 units.



•

Experiment on Requests Per Client 9 Load/Overhead Audits From static experiment data **No-Audits** 2 60 minute experiments  $\infty$ Compares C/S 0 - C/S IRS w/ audits 4 °0 IRS w/o audits 2000 Time (Seconds)

# Conclusion: Summary

- Trade-off between scalability and Cheat Resistance
- IRS model shows
  - Good CPU load reduction ~ 10%
  - Ability to eliminate cheaters quickly
    - In approximately 400 seconds (due to booting)
  - Higher bandwidth > 200%
  - Higher Number of Hops > 200%

## Conclusion: Future Work

- The examination of models which:
  - Ensure the IRS cheat reduction guarantees
  - Lower bandwidth cost
  - Lower latency
- The examination of auditing systems which:
  - Use adaptive auditing based on trust
- Integration of the IRS model into Mammoth
  - Alleviate cost of server side path-finding
  - Investigate IRS properties in a concrete setting

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# Design: Communication Model

- 4 Communication Phases (Server)
  - 1. Proxy Assignment
    - Done by server at certain intervals
  - 2. Message Relaying
    - Server relays messages from a client to its proxy
    - The proxy is responsible for resolving said message
  - 3. Peer Auditing
    - Resolved messages computed by different clients on identical requests are compared
  - 4. Message Handling
    - Quick Testing of resolved messages
    - Relaying the resolved message to appropriate clients

• Introduction • Hybrid Solution • Design • Results • Conclusion

# Design: Communication Model

• Diagram of phases 2-4:



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# Introduction: Current Solutions

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# Introduction: Cheating Focus

- In MMOG's there are a vast variety of cheating behaviours
- It is also difficult to formulate a precise definition of cheating
- Many ad hoc cheat elimination systems exist
- However, with P2P communication avoiding abuse of authority is imperative
- Therefore: we *focus* on reducing/eliminating abuse of authority cheats